



ALL RELEVANT SERVICE ACTIVITIES
TO BE RECORDED

Service Date ____ / ____ / ____

Customer

Name

Address

Service Checks

- | | |
|--|--|
| <input type="checkbox"/> Remove filter(s), add Spa Eradikate to the water and activate pumps for 20 minutes | <input type="checkbox"/> Check condition & security of drain covers |
| <input type="checkbox"/> Check condition of filter(s), clean or advise replacement | <input type="checkbox"/> Remove and inspect condition of pillows |
| Check operation of the following: | |
| <input type="checkbox"/> Pump(s) | <input type="checkbox"/> Diverters |
| <input type="checkbox"/> Heater | <input type="checkbox"/> Air venturi |
| <input type="checkbox"/> Blower | |
| <input type="checkbox"/> Check for leaks | <input type="checkbox"/> Clean Shell |
| <input type="checkbox"/> Clean under cabinet | <input type="checkbox"/> Refill with fresh water and refit or renew the filter(s) |
| <input type="checkbox"/> Check incoming mains connections are secure with no signs of arcing. Check security of earth connections. | <input type="checkbox"/> Clean & condition vinyl cover, check for damage |
| <input type="checkbox"/> Isolate electrical supply and empty spa water | <input type="checkbox"/> Turn on isolator and check power-up functions. Check operation of lighting and sound systems. |
| <input type="checkbox"/> Check operation of jets | <input type="checkbox"/> Check operation of lighting and sound system. |
| | <input type="checkbox"/> Re-commission spa and add chemicals. Check to test strip and record values. |
| | <input type="checkbox"/> Check for air locks |
| | <input type="checkbox"/> Check condition and operation of cover lifter |
| | <input type="checkbox"/> Prepare list of recommended parts |

Recommended work or parts required

Filters

Filter Ref _____

Quantity _____

- Filter supplied
 Filter to be sent
 Price Req'd

Water chemistry

pH (7.2-7.6)

Chlorine (1-3ppm)

TA (80-120)

The spa has been serviced in accordance with EJ Payne Ltd (Hot Tubs Staffordshire) Annual Service Agreement

Service completed by

For Customer



Mileage is charge at £0.40 / mile for distances over 30 miles
Water & electrical services must be available on site

Service Includes

Filters - Filters are inspected and cleaned with Instant Filter Kleen if in a usable condition. Unserviceable filters can be renewed from the customer's stock.

Pipework - Spa Eradikate is added to the water to remove any build-up biofilm that will form as a film within the pipework. This product cleans the inside surfaces of the pipework and waterways. All joints and unions are also checked to make sure they are water tight.

Mechanical items - The operation of the pumps, blower and heater are checked to confirm they are not noisy or losing water and are in good working order. Operation of the diverter valves and air venturis are also checked.

Jets and drain covers - Jets are checked for operation and condition. Drain covers are a safety feature and also prevent debris and small items being sucked into the pumps. Drain covers are checked for damage and security.

Chemicals - The spa water is balanced using the customer's chemicals.

Cover Maintenance - Covers are cleaned and conditioned to protect the vinyl for UV rays. Operation of the cover lifter (if fitted) is checked and adjusted if necessary.

Items Not Included

New Filters - Replacement filters can be supplied at extra cost.

Mechanical items - Replacement of mechanical items such as pumps, pump shaft seals, blowers, heaters, Ozone system, jets, diverter valves and air venturi, if faulty, can be renewed at extra cost.

Jets and drain covers - Broken jets, drain covers and pillows can be renewed at extra cost.

Chemicals - The spa water is balanced using the customer's chemicals. Chemicals and test strips are available to purchase at extra cost. Please ask the Engineer or call 01782 312534 to place an order.

Cabinet Staining - Cabinet stain is specially formulated for Cedar cabinets and steps and is provided by Arctic Spas. The price of the staining is an additional cost and should be requested when booking the service.

Damaged items - Replacement of damaged items is at extra cost to the service fee. Any replacement items or recommended work will be listed on the form. A quotation can be provided on request. Brittle plastic parts are not covered if broken during the service.

Annual service charge from: £299.00